

310 First Street, Suite 201 (24011)  
PO Box 1600  
Roanoke, VA 24007  
(540) 982-1600  
Toll Free (800) 314-8587  
(888) 328-1324

Date: 08/18/2016

Subject: Claim free history for Crowning Touch Senior Moving Services

To: The Crowning Touch Team

Congratulations!

Since BB&T Insurance Services began servicing the Crowning Touch Senior Moving Services insurance program in 2008, you have never had to file a personal property claim.

That is exceptional and proves that your excellent training program is yielding great results. You are obviously focused on providing detailed attention to your client's belongings while in your care.

Should you have any questions, feel free to call me at (540) 983-4582.

Sincerely,



Sarah Vandegriff, CIC, ACSR  
CSR