



March 14, 2018

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Linda Balentine
Crowning Touch Senior Moving Services
6704 Williamson Rd.
Roanoke, VA 24019

RE: Claim Free History for Crowning Touch Senior Moving Services

Dear Crowning Touch Team:

Congratulations!

Since BB&T Insurance Services, Inc. began servicing the Crowning Touch Senior Moving Services insurance program in 2008, you have never filed a personal property claim.

That is exceptional and proves that your excellent training program is yielding great results. You are obviously focused on providing detailed attention to your client's belongings while in your care.

Should you have any questions, feel free to call me at (540) 983-4582

Sincerely,

Sarah E. Vandegriff
Client Service Agent